EPSON®
EXCEED YOUR VISION

WorkForce® Enterprise AM-C4000
Color Multifunction Printer

Print | Copy | Scan

PRECISIONCORE
H E A T • F R E E

The productive, efficient 40 ISO ppm† color MFP with PrecisionCore Heat-Free® technology.

PrecisionCore Heat-Free technology — simple, smart and clean solution that delivers outstanding quality with low waste

Powerful business productivity — print speed of 40 ISO ppm† (black/color); fast first page out

Engineered for reliable performance — recommended monthly print volume of 6,000 to 60,000 pages

Energy efficient — lowest power consumption in its class[1], up to 45% lower vs. color laser printers[1]

Remarkable image quality — DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid color and crisp black text

Robust security — full suite of advanced security features

Versatile options — the ideal solution for stacking, stapling, creating booklets and hole-punching; fax and multi-network options

Compatible with Epson® Solutions Suite and industry-leading third-party solutions — Epson Open Platform for seamless workflow integration

Large touchscreen operation — intuitive, user-friendly 10.1" color touchscreen with customizable interface

Space-saving design — uses the least amount of floor space in its class[2]; inner finishing option available

Print

Printing Technology PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed† 40 ISO ppm (black/color) simplex, 40 ipm (black/color) duplex
Print Features Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect™ Solutions[3] Epson Email Print, Epson Remote Print, Epson Smart Panel® App[4]
Other AirPrint®, Mopria® Print Service, Scan to Cloud[5]

Copy

Copy Speed Flatbed†† 40 ISO cpm (black/color)
Copy Speed ADF†† 40 ISO cpm
Copy Quantity 1 – 9,999
Maximum Copy Size 11.7" x 16.5"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate 100 Sheets, Page Numbering, Message Stamp, Date Stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Color CIS
Optical Resolution 600 dpi
Hardware Resolution Maximum 600 x 1200 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[6] ADF Simplex 60 ipm/Duplex 120 ipm
Maximum Scan Bed Size 11.7" x 17"
Scan Features Scan to PC (USB and network), Scan to Cloud[5], Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)

Fax (optional)

Type Walk-up black-and-white and color
Transmission Types Super G3 Fax (up to 3 lines), IP (T.38) Fax
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio, PC Fax, Group Dial (up to 200 groups)

Optional Finishing

Inner Tray
100-sheet output tray exclusively for faxes
Inner Finisher
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)
Staple Finisher
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)
Booklet Finisher (requires Staple Finisher and Saddle Unit)
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option), Folding (half-fold, tri-fold), Saddle Stitching

Auto Document Feeder

Support Paper Thickness 52 – 128 g/m^2
Paper Capacity/Number of Originals 150 sheets, 80 g/m^2
Automatic 2-Sided Scan/Copy/Fax Yes

Box Function

Number of Shared Boxes 1 – 199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 9,000

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Ethernet — 1000Base-T/100Base-TX/10Base-T, Wireless LAN (optional), Wi-Fi Direct®[7] (optional)
Operating Systems Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008[8] – Windows Server 2022[8], Mac® OS X® 10.9.5 – macOS® 12.x[9], Print/Scan Chromebook™ OS ver.89 or later
Extended Connectivity
Up to 2 Ethernet ports supported (1 included standard)
Up to 3 Super G3 Fax cards supported

Paper Handling

Maximum Paper Size
Standard cassettes: up to 11" x 17"
Multipurpose tray: 11.7" x 47.2"
Paper Types Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)
Number of Paper Trays 2 standard cassette trays and 1 multipurpose tray; optional dual cassette; optional high-capacity input tray
Input Paper Capacity 2,150 sheets (500 x 2 standard trays, 500 x 2 optional dual cassette trays, 150 x 1 multipurpose tray); optional high-capacity tray: 3,000 sheets
Supported Paper Weights
Cassette trays/Multipurpose tray: up to 300 g/m^2
Automatic duplexing: up to 250 g/m^2

General

Display 10.1" color touchscreen
Memory[10] 8,192MB
Temperature
Operating: 50 ° F to 95 ° F (10 ° C to 35 ° C)
Storage: -4 ° F to 104 ° F (-20 ° C to 40 ° C)
Relative Humidity
Operating: 15% – 85%
Storage: 5% – 85% (no condensation)
Noise Level Less than 55 dB
Rated Voltage AC 100 V – 240 V
Rated Frequency 50 Hz – 60 Hz
Rated Current 9.0 A – 4.5 A
Power Consumption (approximate)
Maximum: 190 W
Standalone Copy Printing: 115 W
Ready Mode: 46 W
Sleep Mode: 0.9 W
TEC Rating: 0.22 kWh/week
Weight and Dimensions (W x D x H)
Main Unit with Optional Dual Cassette:
21.9" x 24.4" x 47.8"

General (continued)

Weight and Dimensions (W x D x H) (continued)
Weight (w/o supplies): 274.1 lb
Weight (w/supplies): 280.0 lb
Main Unit with Optional Dual Cassette and Inner Finisher:
21.9" x 24.4" x 47.8", Weight: 316.5 lb
Main Unit with Optional Dual Cassette and Staple Finisher:
49" x 24.4" x 47.8", Weight: 386.2 lb
Main Unit with Optional Dual Cassette and Booklet Finisher:
49.8" x 24.4" x 47.8", Weight: 434.8 lb
Optional High-Capacity Tray:
13.8" x 23.0" x 18.3", Weight: 55.2 lb
Software Available[11] Epson printer driver, PCL 5 driver emulation[12], PCL 6 driver emulation[12], Adobe® PostScript® 3™, Document Capture Pro
Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty 90-day limited warranty; additional service options available through your reseller
Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink
Replacement Ink Cartridges[13] T08D High-Capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 30,000)
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.
Fade Resistance/Print Longevity[14] Up to 400 years dark storage

Eco Features

ENERGY STAR® qualified
Rated EPEAT® Silver
RoHS compliant
Recyclable product[15]
Epson America, Inc. is a SmartWay® Transport Partner[16]

Ordering Information

WorkForce Enterprise AM-C4000	C11CJ43201
Optional Dual Cassette	C12C936871
Cabinet	C12CFM70390
High-Capacity Tray	C12C936911
Inner Tray	C12C936781
Inner Finisher	C12C936961/C12C937421
2/3 Hole Punch for Inner Finisher	C12C936981
2/4 Hole Punch for Inner Finisher	C12C936971
Staple Finisher	C12C936751/C12C937401/C12C937881
Saddle Unit	C12C938001
2/3 Hole Punch for Staple/Booklet Finisher	C12C936821
2/4 Hole Punch for Staple/Booklet Finisher	C12C936811
Staple Cartridge for Staple Finisher	C12C935401
Staple Cartridge for Booklet/Inner Finisher	C12C937001
Wireless LAN Interface	C12C936861
Optional Gigabit Ethernet Card	C12C934471
Super G3 Fax Board	C12C935251
IP Fax License	EDS0300001
OCR Expansion Board/License	C12C936801/EDS0200001
Print Set Feature License	EDS0100001
Red Erase Feature License	EDS0100002
Authentication Device Table	C12C937381
Paper Cassette Lock	C12C936771
Hard Drive (HDD) for Mirroring	C12C936791
Maintenance Box	C12C937181

†Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit www.epson.com/printspeed
††Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit www.epson.com/copyspeed | **1** Compared to similarly featured A3 color laser printers and copiers at 31–40 ppm based on manufacturers' specifications and industry available data as of March 2022. Actual power savings will vary by product model and usage. | **2** Floor space defined as width x depth of main unit base, compared to similarly featured A3 color laser printers and copiers at 31–40 ppm based on manufacturers' specifications and industry available data as of March 2022. | **3** Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | **4** Requires Epson Smart Panel app download. Data usage fees may apply. | **5** Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | **6** Based on 200 dpi, letter-size, in black-and-white or color. | **7** Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | **8** Only printing and scanning are supported under Windows Server OS. | **9** Some applications and/or functions may not be supported under Mac OS X. | **10** RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | **11** Internet access is required to install OS X drivers and software. | **12** Not all media types are supported for PCL printing. | **13** Cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit www.epson.com/inkinfo | **14** Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | **15** For convenient and reasonable recycling options, visit www.epson.com/recycle | **16** SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at **www.epson.com/forbusiness**

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SmartWay Transport Partner
Getting There With Cleaner Air

ENERGY STAR

epeat SILVER

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